











BOTSWANA IS OUR HOME SAFARIS ARE OUR PASSION

SS 14nts Grand Southern Explorer 2020

Timbavati Private Nature Reserve - Victoria Falls, Zimbabwe - Chobe River Front - Okavango Delta - Cape
Town

15 Days / 14 Nights 2 Persons

Reference: SSBW182683 Date of Issue: 25 October 2019



Click here to view your Digital Itinerary

Introduction

Start	Accommodation	Destination	Basis	Duration
Day 1	Simbavati River Lodge	Timbavati Private Nature Reserve	FI	3 Nights
Day 4	Batonka Guest Lodge	Victoria Falls, Zimbabwe	В&В	2 Nights
Day 6	Chobe Elephant Camp	Chobe River Front	FI	2 Nights
Day 8	Pom Pom Camp	Okavango Delta	FI	3 Nights
Day 11	Welgelegen Boutique Guesthouse	Cape Town	B&B	4 Nights

Key

B&B: Bed and Breakfast. FI: Fully Inclusive - Bed, All Meals, Fees and Activities

Transport

Flight Information

Date	Flight	Details
Day 8	Moremi or Mack Air	Kasane Airport [BBK] - Pom Pom Camp
Day 11	Moremi or Mack Air	Pom Pom Camp – Maun Airport

Transfers

Date	Company	Details
Day 1	Simbavati River Lodge	Simbavati Lodge - Hoedspruit Eastgate Airport
Day 4	African Safari Adventures	Simbavati River Lodge - Kruger Mpumalanga International Airport [MQP]
Day 4	Wild Horizons	Victoria Falls International Airport [VFA] – Batonka
Day 6	Wild Horizons	Batonka Guest Lodge - Kasane Airport [BBK]
Day 6	Chobe Elephant Camp	Kasane - Chobe Elephant Camp
Day 8	Chobe Elephant Camp	Chobe Elephant Camp - Kasane
Day 11	Ilios Travel - Cape Town	Cape Town International Airport [CPT] - Welgelegen Boutique Guesthouse
Day 15	llios Travel - Cape Town	Welgelegen Boutique Guesthouse - Cape Town International Airport [CPT]

Cost of the safari 2020

Season	Cost per person sharing	Single Supplement	Average nightly rate per person
05 January - 31 March 2020	US \$6080	US \$1220	US \$440 per person per night sharing
01 April - 30 June 2020	US \$7060	US \$2100	US \$510 per person per night sharing
01 July - 31 October 2020	US \$8090	US \$2490	US \$580 per person per night sharing
01 November - 14 November 2020	US \$7060	US \$2100	US \$510 per person per night sharing
15 November - 30 November 2020	US \$6200	US \$1220	US \$450 per person per night sharing
01 December - 19 December 2020	US \$6080	US \$1220	US \$440 per person per night sharing

Special notes

- International/Regional Flights with SAA are excluded but can be arranged on request:
 - Johannesburg Hoedspruit Nelspruit - Livingstone

- Maun Johannesburg
- Low season specials are incorporated into the pricing from December to March at Pom Pom
- Simbavati has a pay 3/stay 4 offer which means you can have a FREE night during the following dates: 05-31 January; 01 May - 12 June; 17-30 June 2020.

- Please note that the pricing for Simbavati is subject to change for November December 2020, currently based on current rates as not yet released.
- Optional upgrade to Simbavati Tented Pool Suite for additional cost, enquire with your consultant
- Please note that where a booking crosses over 2 different rate periods e.g. Oct & Nov, neither rate is applicable – please request a special quote
- The above rate is subject to change due to major currency fluctuations, fuel surcharges and increases in national park fees (see below)
- Single supplement* is for accommodation only, applicable when travelling with more than 2 guests and excludes a flying surcharge for guests travelling solo rate available on request
- Subject to availability at the time of booking
- Pre- and post-arrangements on request please contact us for options

Park Fees and Departure Taxes and Tourism Levy

Please be aware that Park Fees, Conservation Levies, VAT, Airport Taxes and Government Levies may increase in 2020. Regrettably such increases are beyond our control and are excluded from any bookings, provisional or confirmed. We will inform you should any increase be advised.



Travel for Impact – Responsible Travel

By booking this itinerary, you donate USD\$2 for every night of travel per person on the booking. Your donation goes to Travel for Impact (TFI) and ensures that your safari has a meaningful impact on the people who live locally. For more information on giving back to your chosen destination of travel, visit www.travelforimpact.com



Feed a Child Botswana

Safari Specialists contribute USD\$5 per person per booking to Feed A Child Botswana. This contribution goes directly towards the purchase of Nutrimeal, a fortified cereal provided to undernourished children in our local community in Maun.



Okavango Air Rescue

Please note that we include Okavango Air Rescue patronage. They provide paramedic or Doctor assisted helicopter medical evacuation as required, in conjunction with your travel insurance. Please discuss further details with your consultant and visit www.okavangorescue.com

Day 1-4: Simbavati River Lodge, Timbavati Private Nature Reserve

On arrival at Hoedspruit Airport (flight not included) you are met by a representative from Simbavati River Lodge and it is a short transfer to the lodge. Here you spend 3 nights on a full board and activities basis with your days spent on game drives (morning and afternoon). Please settle any extras with the lodge - drinks, laundry and personal spending.



Located in the Mpumalanga Province, north of the Sabi Sands Private Game Reserve, the Timbavati Private Nature Reserve shares a fenceless border with the world-renowned Kruger National Park. This 60 000 hectare reserve is best known for its two very rare white lions that were discovered here in the 1970s. The name 'Timbavati' refers to these two unique creatures, it means 'the place where something sacred came down to earth from the heavens'. It is home to a number of exclusive African-style bush lodges set amidst spectacular African savannah and abundant game including over 40 mammal species, 360 bird species and the famous Big Five. Visitors can enjoy a wide selection of activities including: daytime safaris, night game drives, guided bush walks, and bird watching.

Overnight: Simbavati River Lodge View iBrochure

Includes: meals, activities, a sundowner drink, Timbavati Conservation fees **Excludes**: drinks, laundry service, spa treatments and items of a personal nature

Activities: morning and evening game drives including a sundowner drink plus interpretive bush walks

An exclusive African safari experience awaits you at Simbavati River Lodge, situated in the Timbavati Private Game Reserve, which forms part of the Greater Kruger National Park. The name Simbavati translates as 'the place where lions come down from the stars'.

Simbavati River Lodge is an intimate and child friendly camp, placing emphasis on a warm and welcoming atmosphere. Accommodation is in 8 luxury safari tents and 3 family chalets. Each room is comfortably furnished complete with air conditioning, further enhancing your tranquil African Bush experience. The lodge also offers a lounge, bar, restaurant and breath-taking views of the nearby Nhlaralumi river. Wi-Fi is available in the main guest area, though cell phone reception is limited and spa treatments are available at additional cost.

Mid-morning brunch and afternoon high-tea is served outside on a wooden deck and combines African and Western cuisine offering exciting new tastes for the more adventurous as well as more conventional preferences. Served around the campfire in an open-air Boma, dinner is a memorable occasion under the stars.

Game drives are enjoyed in the early morning and late afternoon/evening to ensure game viewing when the animals are most active. Nocturnal animals, including the big cats are regular sightings at night. Timbavati Private Game Reserve is home to the famous white lions and offers exceptional game viewing opportunities.







Day 4-6: Batonka Guest Lodge, Victoria Falls, Zimbabwe

Today you are off to an early start, transferring by road from Simbavati River Lodge to Nelspruit (Kruger Mpumalanga International Airport) in time to fly up to Livingstone Airport (flight not included - SA Airlink flies direct/subject to change).

Here you are met at Livingstone Airport and transfer to the Zimbabwe border, crossing into Victoria Falls where you spend 2 nights at Batonka Guestlodge on a bed and breakfast basis. Activities can be pre-arranged on request (at additional cost).



At Victoria Falls, the earth splits open and swallows one of Africa's greatest rivers, the mighty Zambezi, creating the largest sheet of falling water on earth. As the water hits the narrow depths of the Batoka Gorge beneath, it blasts a cloud of mist skywards, lending the falls their local name 'mosi-oa-tunya' (the smoke that thunders). When the Zambezi is its fullest, the mist hangs a permanent raincloud above the falls, showering visitors on even the sunniest of days and visible for miles around.

Above the falls on the upper Zambezi, boats cruise the tranquil water at sunset while the distant spray catches the fading light downstream. Below the falls, the Batoka Gorge's rocky walls funnel the lower Zambezi into a chain of world-class rapids, prime for white water rafting.

Aside from being a UNESCO world heritage site and a natural world wonder, Victoria Falls also forms a natural border between Zimbabwe and Zambia. The falls can be seen from both countries, and for the most part the same activities are offered on both sides, from helicopter scenic flights to village visits and souvenir shopping.

Whether your idea of getting away from it all is a relaxed high tea in colonial grandeur or a heart-stopping bungee jump off a bridge, Victoria Falls keeps both the faint of heart and the most insatiable of adrenalin junkies busy for days.

From Zambia, a side on view of the falls is on offer with views into the Batoka Gorge, as well as the possibility of perching yourself at the edge of the falls on the vertigo-inducing Livingstone Island.

From Zimbabwe, you'll get a full-frontal view of three quarters of the falls' 1.7km wide curtain of water from viewpoints and footpaths meandering through a rainforest kept hot and humid by the spray of the falls.

Overnight: Batonka Guest Lodge

Includes: bed & breakfast and 2/day Victoria Falls town shuttle

Excludes: drinks, additional meals, activities, additional transfers & laundry

Batonka Guest Lodge is situated in the quiet residential suburb of Victoria Falls, just 2.2 km from the Victoria Falls Rainforest entrance and 1km from the town centre. The Lodge is set in lush gardens, a tranquil haven away from the bustle of town but within easy walking distance of the main attractions.

Batonka Guest Lodge offers 27 en-suite air-conditioned rooms, complete with a balcony, overlooking the beautiful garden.

All rooms are set on ground level and comfortably furnished with a TV and coffee station.

Each of block of rooms is carefully positioned around the property to give maximum privacy. All may be converted from twin to double. Certain rooms have interleading doors, being ideal for families. The Flame Lily Block boasts its own pool, bar, lounge and breakfast area.

The main area has the dining facilities, lounge areas, reception and curio shop. The dining facility can be either indoors or on a large spacious and outdoor terrace area overlooking the garden and swimming pool. The restaurants offer a full English breakfast and a choice of wholesome home style cooking for lunch and dinner. There is a comfortable lounge area inside with a fireplace, and an outdoor lounge area is also available for guests.

Airport Transfer Time: 20 minutes from Victoria Falls Airport

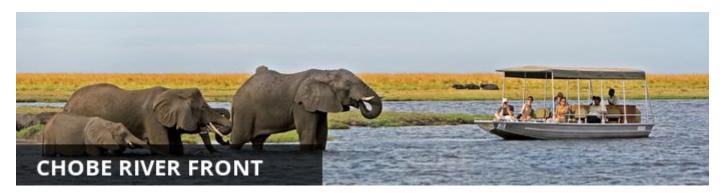






Day 6-8: Chobe Elephant Camp, Chobe River Front

Following breakfast and a morning at leisure, you are transferred across the border into Botswana and onto Kasane Airport. A Chobe Elephant Camp representative will meet you on arrival to assist with your road transfer to camp. Here, you spend two nights on a fully inclusive basis.



The Chobe Riverfront is an elephant mecca; home to the largest density of African elephants in the world. Travel here during winter and you'll fast run out of fingers and toes while you count them drinking at the riverbanks and socialising out on the floodplains.

Thanks to its ease of access from Victoria Falls, the Chobe Riverfront is the busiest part of Botswana (though still a much quieter affair than most South or East African safaris). What Chobe lacks in solitude during the busier months, it more than makes up for with quality game viewing.

Chobe will leave you feeling tiny as giant elephant bulls stroll up next to your vehicle or snorkel alongside your boat. It will make you feel lost as hundreds of hippos and buffaloes crowd you out on the floodplains. It will put your heart in your throat as prides of lions stalk antelopes by the water's edge, and it will leave you alone with your thoughts while the classic red sunsets melt over the river to a soundtrack of whistling fish eagles.

Chobe is not just a great introduction to Botswana. It also makes a rewarding repeat journey once you've ticked off the big stuff. It's a place to search for the rare sable antelope, to spot that gem from the birders' bucket list and to explore the remoter corners.

Where you stay in Chobe makes a huge difference to your safari experience. The most affordable options are at bigger hotels in a town setting where you'll share your game drives with a few more vehicles. On the more exclusive end, stay in a wilder area in or around the park, listen to the sounds of the bush at night and get a head start on accessing the park for activities.

Overnight: Chobe Elephant Camp

Includes: meals, local drinks, activities, laundry and park fees.

Excludes: premium drinks and personal spending

Activities: game drives, boating, canoeing (seasonal and water level dependent) & village visit

Located high on the edge of a rocky ridge overlooking the famous Chobe River is Chobe Elephant Camp. This uniquely designed lodge has been built to take advantage of the incredible views overlooking the sweeping floodplains while offering a comfortable refuge from the harsh African conditions.

The lodge has been entirely constructed from sandbags, the thick sand-filled walls create a natural insulating barrier between the inhabitants and the harsh African climate and enhance the old farm-style feel of the camp. It houses ten rooms, one family room and can sleep 24 guests at a time.

Activities include viewing the regions spectacular wildlife from open safari vehicles and by boat on the Chobe River as well as a cultural visit. Chobe Elephant Camp's boat jetty is about one hours drive from camp, close to Ihaha in the heart of the Chobe National Park.

Experience an unforgettable canoeing activity on the Chobe River, it is conducted by experienced guides and brings you closer to nature than a boating experience. All water based activities are subject to suitable water levels.

This property is located near the Ngoma Gate for entry to the Chobe Riverfront. Very few lodges are located on this end of the park and few people utilize this entry point, creating a more remote and exclusive experience than at the properties around Kasane. Although outside the park, this option is located in a bush setting where wildlife frequently passes through.

Airport transfer time: 50 minutes







Day 8-11: Pom Pom Camp, Okavango Delta

Following breakfast and a morning activity (flight time permitting), you will be transferred to Kasane Airport. A Mack Air representative will meet you on arrival at the airport to assist with check-in for your light aircraft

transfer to Pom Pom Airstrip. Your guide will meet you on arrival to assist with your road transfer to Pom Pom Camp. Here, you spend three nights on a fully inclusive basis.

Please note that the flight is booked on a 'seat rate' basis and therefore flight times are not scheduled until the day prior to flying, lodge managers will arrange your activities and transfers accordingly. Please note that there is a strict luggage restriction on all light aircraft flights of 15kg per person in soft bags, plus 5kg hand luggage and there may be up to 3 stops en-route.



The Okavango Delta is where the wild things are: an immense, waterlogged oasis alive with elephants and birdlife, adrift in the middle of Kalahari sands. The real magic of the Delta lies in its water, trickling through from far away highlands, and spreading across the channels and floodplains.

During winter in the Kalahari, when the sun has baked the earth bare and turned the desert its driest, water fills the Okavango; transforming the floodplains into a Noah's Ark of African wildlife.

As the water brings life to the delta, its local residents shape and recreate it. Termites slowly build mounds into islands, germinated with palm trees by passing elephants. Waterways open and close on the whim of wide-bottomed hippos, carving out channels where they crash through reeds, and leaving room behind them for exploration by mokoro.

The Okavango has many faces, which change throughout the year, prompted by that most unpredictable diva of all: the weather. Water levels rise and drop, expanding and shrinking islands, while animals move where the life is easiest and the grass greenest. In a few days, a sandy road driven by vehicle can become a waterway of unknowable depth, prompting a safari by boat instead.

Where and when you stay in the Okavango Delta will hugely influence what you do in the bush each day, the animals you're most likely to see and finally, the safari experience you'll have.

The delta's watery heart is best discovered by mokoro through shallow channels and floodplains, as well as crossing the islands on foot. For less water and more of the big game, visit a camp on its drier edges (including Moremi Game Reserve and the Khwai Community Area), jump on a vehicle and seek out the animals hiding in the woodlands.

Overnight: Pom Pom Camp View iBrochure

Includes: meals, local drinks, activities, park fees & laundry

Excludes: premium drinks

Activities: day & night drives, mokoro, guided nature walking (have to be requested in advance) & bird watching. When water levels permit boating is also offered.

Pom Pom is located in the heart of the Okavango Delta in a private concession to the west of the Moremi Game Reserve. The camp is classically designed in the style of safari camps of old camp overlooking the lily strewn Pom Pom Lagoon.

Pom Pom Camp offers nine traditional large Meru-safari-tents with en-suite showers and flush toilets, one of which is a family adjoined tent with shared bathroom. The showers are enclosed, but roofless – for a true bush

experience. The camp offers a beautiful dining room, lounge area and bar looking out to the picturesque lagoon. In the evenings you can relax around the open fireplace right at the edge of the lagoon. Pom Pom Camp also has a nicely sized plunge pool to escape the midday heat.

Activities included in this delta paradise are game drives, night drives, walking safaris and mokoro excursions all taken with local expert guides. The tranquillity of the delta and beauty of its winding water ways, open lagoons and tree islands will be a highlight of your safari. Boating is offered when water levels permit.

Hippo and crocodile are found in the deeper lagoons and big predators such as lion and leopard, as well as buffalo, giraffe, zebra and wildebeest move through the area. If you are lucky, some of the nocturnal animals such as serval, civet and genet may be seen on night drives. Birding enthusiasts will enjoy the regular sightings of Pels Fishing Owl, African Fish Eagle, Giant Eagle Owl and White Backed Vultures.

Airstrip Transfer Time:

5 minutes in good conditions. However the roads can get flooded in the wet season or due to our annual floods. In this case an alternative route will be used and the duration of the transfer will be 15 minutes.







Day 11-15: Welgelegen Boutique Guesthouse, Cape Town

Following breakfast and a morning activity (flight time permitting), you will be transferred to the airstrip in time for your light aircraft transfer to Maun Airport. A Safari Specialists representative will meet you on arrival at the airport to assist with your onward flight to Cape Town (Flight not included - SA Airlink flies daily etd 1325 eta 1600).

On arrival in Cape Town, you are met by llios Cape Town for the private transfer into Cape Town city where you spend 4 nights on a bed and breakfast basis at Welgelegen Boutique Hotel. We have included two activities, additional activities can be added on request:

- 1. Cape Point and Peninsular full day private tour including lunch and entry fees
- 2. Cape Winelands full day private tour including lunch and 1 wine tasting



Resting at the confluence of the Indian and Atlantic oceans, sandwiched between the slopes of the iconic Table Mountain and the glistening sapphire waters of Table Bay, the exceptionally scenic city of Cape Town

is in a class of its own. Some cities boast rich culture, vibrant nightlife, a cosmopolitan atmosphere and extraordinary architecture, while others boast breathtaking landscapes and extraordinary natural wonders. Cape Town is lucky enough to be blessed with all of these attractions and so much more. With its bustling harbour, world-class beaches, top-notch vineyards, and its mountainous surroundings brimming with diverse flora and fauna, Cape Town consistently captivates the hearts of all who visit.

Overnight: Welgelegen Boutique Guesthouse <u>View iBrochure</u>

Includes: bed & breakfast and 2 activities (Cape Point and Cape Winelands private full day tours) **Excludes**: drinks, additional meals, additional activities, additional transfers and personal spending

Welgelegen Guesthouse is set in a tranquil, leafy cul-de-sac at the foot of Table Mountain and comprises of two beautiful turn of the century houses, lovingly renovated and decorated. Secluded and serene, it is still just around the corner from both Long and Kloof Street, two of Cape Town's trendiest restaurant areas.

The two Victorian houses are joined by a cobbled patio with plunge pool, enclosed by terraces of iceberg roses and star jasmine. All rooms are individually furnished with earthy neutral tones and splashes of both African chic and classic bohemia. The emphasis is on comfort -from the candles, the natural Rooibos bath products and the towelling dressing gowns in each bathroom, to the home-made biscuits, complimentary port and huge inviting armchairs in each room. The beds all convert to King size, and are inviting with crisp white linen, duck down duvets and soft silky cushions.

Every room is unique with its own charm, most have balconies offering views of Table Mountain, Signal Hill or the patio below. Welgelegen also has a Therapy Room offering a range of beauty and wellness treatments. There is shared living space oozing with character and creativity from the cosy lounge to the more modern dining room where guests join for breakfast. High ceilinged cornices, tall windows and great attention to detail create Intimacy, charm and atmosphere are everywhere.

Activity options in the Cape Town area are endless and Welgelegen staff, or one of the many local operators, can assist with options on arrival or you may pre-book activities and tours. Accommodation at the guesthouse is on a bed and breakfast basis and you have easy access to many quality restaurants on Long and Kloof Streets around the corner for evening dining options.







Day 15: End of Itinerary

After breakfast, transfer to Cape Town Airport in time for your onward flight connection.

Travel Information

- Please take note of our Booking Terms & Conditions. It will be understood that these have been read and accepted by you on receipt of confirmation of the booking.
- For your safety and peace of mind, on confirmation of your booking, we strongly recommend that Travel

Insurance is arranged to cover cancellation, curtailment, emergency evacuation, medical and repatriation expenses, damage/theft/loss of personal luggage, money and goods.

- Road and air transfers and activities are quoted on a seat basis (shared) unless otherwise requested or specified. Passengers may have various stops en-route to a destination. The transfer or charter company reserves the right to specify departure and arrival times. Private charters can be requested at an additional cost.
- Passengers weighing over 100kg should please advise us at the time of booking, as we may need to cost in an additional seat on internal flights for your safety and comfort.
- The costs are subject to change at any time due to fluctuations in fuel costs, taxes, levies, government regulations, rate of exchange and factors that are imposed upon us by our suppliers that are beyond or control.
- Please advise us of the ages of children (under 18) travelling, together with their date of birth, at the time of booking as not all lodges accept children and there may be restrictions or conditions which can affect pricing.
- We recommend that optional activities be booked in advance at time of confirmation to guarantee availability e.g. Helicopter Flight of the Angels in Victoria Falls
- Please allow a minimum 2-3 hours connection time in Johannesburg for international flights. It is important that you check that your flight tickets have been issued in your full names as per your passport.
- We require full payment for international and domestic scheduled flights at the time of confirmation e.g. Air Botswana Johannesburg to Maun, Proflight Livingstone Lusaka and so on. We are not able to guarantee any flights before receipt of payment as seats are often held for a limited period before ticketing is required so this is a time sensitive issue. Air tickets are considered non refundable unless otherwise specified. Please confirm the details with your consultant at the time of booking.

Passports, Visas and Travel Documentation

Your passport must have at least 6 months validity before the expiry date and 6 empty pages (not including the endorsement pages). The onus is upon guests to ensure that passports and visas are valid for the countries visited. Please note that certain visas can take up to 3 months to be processed so please consider this when booking.

If you are travelling with children through Southern Africa please be aware that you will be required to have certified copies of their unabridged birth certificates, and passports on hand. If you are not their legal parents, or if only one of you is travelling – you will need to have consent in the form of an affidavit giving you permission to travel with the child.

Inter-camp transfers

Due to the vast distances involved in travelling in the remote areas of Southern Africa - your itinerary may include road, boat and air transfers in small aircraft.

On shared air transfers, all the flight times between lodges are arranged a few days before the flights take place to avoid endless schedule changes. The lodge or camp where you are staying will be advised of your departure time the day before travel and will ensure that you are at the airstrip on time. Although every effort will be made to ensure that guests are transferred together in one vehicle / aircraft, this cannot be guaranteed, especially with larger groups. The aircraft used for inter-camp transfers vary in size from 3, 5, 7 and 12 seater aircraft. We recommend that guests susceptible to motion sickness take appropriate precautions due to flying conditions.

Weight & Luggage Restrictions

There are strict luggage restrictions in place on any itinerary, which includes light aircraft transfers for safety reasons. Luggage, including camera equipment and hand luggage, is restricted to 20 kg per person travelling on seat rates. Only soft bags will be accepted - no hard suitcases or bags with wheels can be transported, as they physically cannot fit into the aircraft.

The maximum dimensions of the soft bags that can be accommodated are as follows: 25cm/10 inches wide x 30cm/11 inches high and 62cm/24 inches long. Please keep in mind that the baggage compartments on

the light aircraft are only 25cm high, so the pilots must have the ability to manipulate the bag into the compartment. Note that laundry can be done on a daily basis at most camps and lodges.

Should you arrive with excess baggage without prior warning, your baggage could be delayed, as we may have to fly the baggage into camp at a later stage at considerable extra cost to you. However, should you notify us in advance that your baggage will exceed the limit; we may be able to assist you with alternative arrangements e.g. storage or purchase of additional luggage allowance.

For bookings including flights within Zambia & Mozambique, please note luggage weight exceptions under destination information.

Lost Luggage

Lost luggage on international flights is a common problem facing travellers today. We suggest that you pack a small bag with your essentials, including any life sustaining medication, which can be carried with you as hand luggage. If travelling as a couple or family we suggest that you split your clothing between bags so that if one bag gets lost, you will have basic items on hand to see you through the first couple of days while we try and recover your lost baggage.

Please note that whilst we try our utmost to locate and re-unite you with your bags, that there may be charges involved in getting your bags to remote areas, which would be for your cost. Please remember to report the lost luggage to the airline as soon as you make the discovery - the airline will issue you with a Baggage Claim Form, which you will need in order for us to trace the bag.

Health and Dietary

Please note that you are travelling to a Malaria-risk area. Please consult your doctor for medical advice prior to travel.

Although usually safe to drink, we do not recommend that you drink the tap water. Filtered water is available at the camps and lodges.

The camps are isolated and generally have limited power supply and access to supplies. Please notify us in advance of any special dietary requirements, medical conditions and medical equipment you may need with you. Please carry critical medication in your hand luggage.

Yellow Fever Certificates - are only required if you have travelled to a Yellow Fever area as designated by the World Health Organisation. Please check with your Travel Clinic or doctor well in advance of your departure date.

General Travel Information

- There is no or limited electricity and cell phone coverage in the camps and lodges excluding major towns and cities. All camps do make provision for charging cameras and electronic devices.
- Please ensure that you do not pack any valuables, cameras, cash, laptops in your checked in luggage these should be kept on your person at all times.
- Please notify us immediately of any changes to flight arrival and departure details as this affects onward transfer arrangements.
- Please note that most camps & lodges in Botswana do not have double beds. Twin beds are pushed together to make up a double room.
- Although every effort is made to adhere to schedules the company reserves the right and in fact is obliged to occasionally change routes and camps on safaris as dictated by changing conditions or unforeseen circumstances.
- By confirmation of the booking, you acknowledge that you have been made aware and accept that the tour carries inherent risks, and that you voluntarily assume all risks which are associated with the tour. You will be required to sign indemnities at the various camps, lodges and service providers, and abide by their operators code of conduct in order to ensure your safety.
- If you have any cause for complaint while travelling, you should immediately bring it to the attention of the camp manager and / or our Maun office that will attempt to resolve the situation immediately.

• Do not remove any animal artefacts, flora or fauna from any of the areas you visit, as there are strict international regulations on the export of such items.

Please refer to the **Safari Information** for further details on preparing for your safari.



Currency

The currency of South Africa is the South African Rand (ZAR). Visa and Master card are the most widely accepted credit cards, though larger establishments will take American Express and Diners Card.

Visa

Many nationalities can enter South Africa for up to 90 days on a travel visa, granted on arrival provided you have appropriate travel documentations.

Some visitors need to apply for visas (** New Zealanders please check current visa requirements **) before arrival - please check with your Embassy, or Home Affairs in South Africa prior to making travel arrangements.

Internal Flights and Transfers

There are many options for transfers/transport in South Africa.

Self drive is a very common way to explore South Africa due to a good road network, with many international car hire companies to choose from.

Road transfers are available for all airport transfers as well as from major cities to nearby attractions including from Johannesburg to Kruger National Park and Madikwe Game Reserve.

There are a wide range of scheduled flights between major cities in South Africa on SAA, British Airways/Comair, Mango, Kulula and more low cost airlines.

There is a network of light aircraft scheduled transfers from Johannesburg to Kruger and Madikwe as well as the option of private charter flights, quoted on request.

Departure Taxes

International departure taxes generally included in all flights.

Weight & Luggage Restrictions

See Booking Information



Currency

From June 2019 the Zimbabwean Dolllar (Z\$) was reinstated as the official currency of Zimbabwe. However, for tourism purposes, cash in US Dollars is generally the accepted currency. US\$ Dollar notes (2007 Series onwards), and Visa and MasterCard are accepted. Always have enough US\$ cash available in smaller denominations in the event where ATM's and Credit Card facilities are not operational.

Visa

Fees for Visitors to Zimbabwe who are eligible to receive their visa on entry Europe and USA: US\$ 30.00 for single entry/ US\$ 45.00 for double entry. UK & Ireland: US\$ 55.00 for single entry/ US\$ 70.00 for double entry.

Canada: US\$ 75.00 for single entry/ double entry to be obtained from local embassy prior to travel

Some visitors need to apply for visas before arrival - please check with your Embassy, Zimbabwe Government Visa Requirements. ALWAYS have cash available in the correct US\$ amount at ALL ports of entry.

Kaza Univisa – Zimbabwe and Zambia

Travellers planning to visit both Zimbabwe and Zambia should apply for a UniVisa (also known as KAZA visa). The visa can be obtained in advance, as well as at ports of entry, but cannot be guaranteed. The UniVisa allows travellers 30 days travel within both Zambia and Zimbabwe, and is also valid for daytrips to Botswana. Travellers must remain within Zambia & Zimbabwe for the visa to stay valid. Visiting Botswana as a daytrip will not affect the visa's validity, provided travellers return to Zambia or Zimbabwe the same day.

Internal Flights and Transfers

Due to the remote areas the camps and lodges are based in, transfers between camps may take place by boat, train, game drive vehicle or light aircraft.

Road transfers to and from Hwange Safari Lodge/ Hwange Main Camp have scheduled departure times, any transfer outside these times will attract a surcharge.

Departure Taxes

International departure taxes are included in the scheduled flight rates. However light aircraft transfers from Victoria Falls Airport to Livingstone or Kasane require an International Departure tax of US\$35 per person & AIDF Levy of US\$15 = US\$50 per person to be paid in cash.

Domestic departure taxes are payable in cash at the airport, for any flights departing internally from any registered, manned airport. These include Harare, Bulawayo, Kariba, Hwange and Victoria Falls Airport. The amount is US\$10 departure tax + US\$5 AIDF Levy = US\$15 per person. We recommend small denominations for easier and quicker transactions as change is not always available. Traveller's cheques and credit cards are NOT accepted.

Weight & Luggage Restrictions

See Booking Information



Visa

Some visitors need to apply for visas before arrival please check with your Embassy.

For more information on visas please visit the following address: Botswana Government - Visa Requirements

BORDER CROSSINGS

Currency

The currency of Botswana is the Pula (BWP). US\$ Dollar notes (2007 Series onwards), and Visa and MasterCard are accepted.

Internal Flights and Transfers

Due to the remote areas the camps and lodges are based in, transfers between camps may take place by boat, mekoro, game drive vehicle or light aircraft.

Flight times around Botswana | Approximate flying times

Flight duration times (as listed below), are to be used as an average guideline. They are based on actual flying time, and passengers may have various stops en-route to a destination affecting the total travel time. Your pilot will brief you of your flight route and duration during the safety briefing.

Maun - Delta: 15 to 30 minutes
Delta - Delta: 10 to 20 minutes
Delta - Linyanti: 30 to 40 minutes
Maun - Linyanti: 50 to 60 minutes
Linyanti - Kasane: 40 to 60 minutes
Maun/Delta - Kasane: 60 to 80 minutes

Departure Taxes

Departure taxes are included in ticket prices.

Weight & Luggage Restrictions

See Booking Information